Payments from the CCM account to a local SA bank account.

In order to initiate a payment from this account to a local SA bank account, please:

1. Forward your payment request to payments@incompass.co.za.

For security purposes, only payment instructions emailed to this address can be accepted.

2. You will receive an acknowledgement email that your instructions have been received.

3. We will contact you on the verified contact number we have on file to confirm your payment instruction(s).

Payments process:

We will process and confirm your payment instructions in the following working day's batch payments on or before 13h00 if we received it -

Today on or before 17h00;
After 17h00 on a Friday, during a weekend and/or public holiday.

The general timeframe for the funds to reflect in the beneficiary account is 2 working days.

IMPORTANT NOTE:

Payment instructions will only rollover to the following working day's batch payment when telephonic confirmation attempts by the Incompass Payments Team were unsuccessful on or before 13h00 of the day your instructions needed to be processed.

Please contact us should you have any questions.